

Transportation Service

ARRIVAL AND TRANSFER
TO YOUR ACCOMMODATION



I AM BEING MET BY:

AN ILAC REPRESENTATIVE

AT THE ARRIVALS AREA

NEAR THE INFORMATION DESK

ONCE YOUR FLIGHT LANDED:

Contact our transfer team at +1 (647) 273-4329 (WhatsApp or call)

DO NOT LEAVE THE AIRPORT.



FIRST STEPS IN CANADA



Once your flight arrives, please follow the signs to Immigration to receive your permit or authorization to be in Canada. Be prepared to show your passport, any documents received from the Canadian Embassy (if applicable), ILAC's letter of acceptance and the homestay family confirmation letter (if applicable).

Estimated time: Approximately 15 to 40 minutes



Next, claim your luggage. Check the monitors to find the carousel number that corresponds to your flight number.

Estimated time: Approximately 15 to 30 minutes



With your luggage and customs form in hand, proceed to exit the luggage area. You will find a customs officer before the door. Please submit the customs form to the officer.



Once you exit the customs area with your luggage and you have passed through security, please message the transfer line and head to arrival area, near the Information Desk.



Once you have identified the Information Desk, please go there and look for the **ILAC representative holding an ILAC sign.**



Welcome!

This is where your ILAC experience starts!



Added information: If your flight is delayed, cancelled, or you're experiencing longer-than-expected immigration processing—or any other unforeseen circumstances—please **notify** the transfer team immediately.

If you have difficulty in finding our representative, please remain at the Airport Information desk and call the transfer line at **+1 (647) 273-4329.**